DRAFT Partner Questions for Needs Assessment

1/13/2022

Needs Assessment Objectives:

- Understand **emerging trends and major shifts**/changes over the past several years and how those are projected to impact the future.
- Identify the primary needs (partners & residents) statewide related to prevention, education and reducing chronic disease.
- Understand where **state work can have the biggest impact**, in context of where our partners are focusing and how the state can best engage.
- Clarify the major challenges or barriers to "flattening the curve".
- Deep dive to understand challenges and possible solutions to health equity in Nevada.
- Identify how to best support and work more closely and share information with partners.
- Determine **tangible steps** that can be taken over the next five years that can reduce the burden of chronic disease in our state.

Partner Questions for Needs Assessment:

Learning From Our Partners

- An objective of this strategic plan is to 'Understand where state work can have the biggest impact, in context of where our partners are focusing and how the state can best engage'.
 With that said, can you please share a brief overview of your top areas of focus over the next 3-5 years?
- If you have a documented 1-, 3-, or 5-year plan which captures your goals, focus, and planned programs could you please share that with us? (to be secured in advance of the interview)

Populations You Serve - Challenges & Concerns

- Who are the primary populations you serve?
- What are the biggest challenges that the populations you serve have? How are you working to address these challenges?
- What media, tools, methods are you using to communicate educational messages and with the populations you serve--and what's working?

Partner Challenges and Concerns

- As a healthcare agency, what are your biggest challenges in achieving your mission? (...or maybe 'challenges in delivering your services'?)
 - Follow on question to dig deeper based on identified challenges...
 - o What might the state to do help?
- Are policy changes that would alleviate any specific challenges or concerns?

How the State (and Specifically the Chronic Disease Section) and Partners Can Work Better Together

- In what way is the state currently supporting and engaging with you that you want to be sure continues?
- In what ways can the state better support you that it is not currently doing?
- What information would you like to learn from the state and from other partners?
- How can we get better at getting more partners to share information with each other and with the state?

COVID Impacts

- What impact has COVID had on the population you serve? What do you think is permanent? (impact on the population)
- How has COVID changed your focus, delivery of services and/or the types of services you offer? (impact on the partner)
- Tease out the positives and negatives. (e.g Are there any positive impacts that COVID has had on...?)

Equity:

- We understand that there are issues with health inequity across the state. How would you
 describe the issues around inequity?
- What would you consider some of the 'top' social determinants and what do you believe can be done to address social determinants? Is anyone currently working on these issues?
- "Access" is a common issue in our state. Do you agree with this statement? If so, please share what you feel are some specific issues regarding access.
 - WE NEED TO UNPACK ACCESS MORE...LET'S GIVE SUB CATEGORIES TO ACCESS
- What are some of the things (programs, services, etc) that your organization is doing to address health inequity?
- What are some things that you feel the state can do to address health inequity?

SPECIFIC QUESTIONS:

- RURAL COMMUNITIES: what do partners know and what do they suggest to meet these communities' needs?
- FIRST NATION PEOPLE: what do partners know and what do they suggest to meet these communities' needs?